**Parents Code of Conduct**

**Parents are expected to:**

* Complete and return the Club Registration form as requested by the club and detail any medical details relevant to the child on the form. Any changes in the state of the child's health should be reported to the coach prior to coaching sessions and they should ensure the club has up to date contact details for you and any alternative person.
* Pay all club fees promptly.
* Deliver the child punctually to all coaching sessions. Please inform the office or a member of the coaching staff if there is an unavoidable problem.
* Ensure your child is properly and adequately attired for the training session/events including all required equipment, i.e. hats, nose clips, etc.
* Inform the office or a coach before a session if your child is to be collected early from a coaching session/event and if so by whom.
* Encourage their child to obey rules and teach them that they can only do their best.
* Behave responsibly as a spectator at training/events and treat swimmers, coaches, committee members and parents of your and other clubs with due respect meeting the SWIM ENGLAND commitment to equality, diversity and inclusion.
* Ensure you and your child do not use inappropriate language within the club environment or at competitions.
* Show appreciation and support for your child and all the team members without interruption.
* Ensure your child’s needs are met in terms of nutritional needs and listen to advice given from the club coach/nutritionist.
* Support the club coaches and committee appropriately and raise any concerns you have in an appropriate manner. Details of the club Welfare Officer can be found on https://londonsynchro.org
* If the club changes your child’s lane and training times, please remember the change is to provide appropriate levels of training and enable your child to progress and should be facilitated and encouraged at all times.
* Do not enter poolside unless requested to do so or in an emergency. If you wish to have a discussion with the coach check with the club Welfare Officer how this can be arranged.
* Most of all help your child enjoy the sport and achieve the best of their ability.

**The club will undertake to:**

* Ensure good child protection guidelines are followed at all times to keep your child safe.
* Ensure all activities are properly coached and/or supervised and consent is obtained for any activity outside of that previously agreed.

**The parent has a right to:**

* Make a complaint to London Regional Synchro if they feel “The Club” or a member of “The Club” is not acting appropriately. Details of how to do this can be obtained from the club Welfare Officer or online at www.londonsynchro.org/about-us/policies.
* Make a complaint on behalf of their child to London Regional Synchro Swimming.

Any misdemeanours and breach of this code of conduct will be dealt with by London Regional Synchro.

Name: Date:

Signed: